

To:
 The Manager,
 HDFC Bank Cards Division,
 PO Box No. 8654, No. 94, SP Estate Bus Stand,
 Wavin Main Road, Mogappair West,
 Chennai - 600058

CUSTOMER INFORMATION

Credit Cardmember's Name (Mr. / Ms.)* _____

Email address _____

The email address provided above is (Please tick the appropriate box) : ☐ Personal email address ☐ Official email addressMobile Number* **CREDIT CARD DETAILS**Credit Card Number* **Declaration by the cardmember:**

I, the cardmember agree and confirm that pursuant to my request HDFC Bank has communicated its readiness for transmitting my monthly Credit Card Statement(s) of Account(s) ("statement") by e-mail transmission to the e-mail address specified by me.

I agree and confirm that HDFC Bank would be deemed to have delivered the Statement to me, immediately on transmission to my email address. I will be obliged to download and print the Statement for perusal, records and payment by me. Should I experience any difficulty in accessing the electronically delivered Statement, I shall promptly advise HDFC Bank to enable HDFC Bank to make the delivery through alternate means. Failure to advise HDFC Bank of such difficulty within 24 hours after transmission as aforesaid, shall serve as an affirmation regarding the receipt and acceptance by me of my Statement.

I understand that Internet transmission lines are not encrypted and that e-mail is not a secure means of transmission. I acknowledge and accept that such unsecure transmission methods involve the risk of possible unauthorised alteration of data and / or unauthorised usage thereof for whatever purposes. I agree to exempt the Bank from, any and all responsibility / liability arising from such misuse and agree not to hold the Bank responsible for any such misuse and further agree to hold the Bank free and harmless from all losses, costs, damages, expenses that may be suffered by me due to any errors, delays or problems in transmission or unauthorised / illegal interception, alteration, manipulation of electronic data or otherwise caused by using e-mail as a means of transmission.

I am aware of all security risks including the risk of the content of my Statement becoming known to third parties, and agree that I shall not hold HDFC Bank in any way responsible for the same and agree that the same shall not be considered as a breach by HDFC Bank of banker-customer confidentiality.

I undertake to verify the correctness of each statement or report in relation to any transaction and to notify the bank within 60 days of the receipt of the statement or report or before giving any further instructions thereon, whichever is earlier, of any discrepancies, omissions or debits wrongly made or inaccuracies in the statement or report so generated. If no objection is made within 60 days or before further instructions are given by the Customer, the same shall be conclusive evidence as against the Customer without any further proof that the statement or report is correct and the bank shall be free from all claims in respect thereto.

Under no circumstances, including negligence, shall HDFC Bank or anyone involved in creating, producing, delivering or managing my Credit Card Statement, be liable for any direct, indirect, incidental, special or consequential damages that may result from the use or inability to use the service or out of the breach of any warranty.

The use and storage of any information including without limitation, the password, account information, transaction activity, account balances and any other information available on my (the Customer's) personal computer is at my own risk and my sole responsibility and liability. I understand that the Bank may withdraw, add to or modify the Internet facilities from time to time by notice to me. While advance notice of maintenance work likely to affect the availability of Internet Banking facilities shall be given, the bank reserves the right to suspend, upon notice, access to Internet Banking facilities or the provision of all or any of the services at any time if the bank deems it necessary to do so in the event of an emergency (the opinion of the bank being conclusive in this respect) or for security reasons.

Note: Only duly signed forms with complete details will be accepted.

☐ I hereby declare that I have read the Declaration. I am aware that paper statements will be discontinued and I will receive only e-statements from next month.

Signature of the cardmember

 (Signature as per bank records)

Date:

HDFC Bank office use only

- Channel Name - Statement OPS
- City - Chennai